



Coping with Challenging Behaviour in the School Library with Ronnie Young

Being healthy

Staying Safe

Enjoying and
achievingMaking a positive
contributionEconomic
wellbeing

Secondary

This course will explore the dichotomy between what staff want and what students want and get tips for simple changes which bring these needs closer. It will develop techniques and strategies for coping with and supporting these students and ending up with a win-win situation.

This is a practical interactive course for staff who wish to develop their management of behaviour and strategies for improved communication. It will also provide an opportunity for learning resources staff to compare techniques of dealing with challenging pupils.

By attending the course participants will have:

- examined what we want from students and what they want from us
- ascertained what we are aiming for and how to get it
- created guidelines for behaviour in the library
- shown how our responses can change the way others behave
- explored strategies to cope with anger - our own and other people's

Delivered by: Ronnie Young. Ronnie has been a teacher all her working life. Following seven years teaching English in schools (and running two school libraries), she spent some time working with excluded students, school phobics and young offenders before going into further education. Ronnie has presented courses at a national level for a number of years and is a specialist in behaviour management and inter-personal and communication skills. As well as being an OFSTED/ALI inspector for post-14 education she also works for and with the National Autistic Society and is a member of the LSDA "Support 4 Success" team, working on quality improvement.

Organised by: Schools Library Service, 01707 281630, service@herts-sls.org.uk

Cost: £131.00 per person including buffet lunch

Venue: New Barnfield, Travellers Lane, Hatfield, Herts. AL10 8XG

Date: Wednesday 22 October 2008

Time: 09:30am-16:30pm

Suitable for: KS3/4 School Librarians and Heads of Departments

Booking: Audrey Kato, 01707 281630, audrey.kato@herts-sls.org.uk