

Hertfordshire Safeguarding Children Board

New Learning and Development Booking System

From 27th December 2017 a new fully responsive booking system complete with a range of time and resource-saving features will be implemented by the HSCB to provide streamlined multi-agency training.

What do you need to know?

- ✚ The system is known as Phew
- ✚ If you have already made a booking on our old system your booking will automatically be moved to the new system – you don't need to take any action
- ✚ When you make a booking after 27th December you will be prompted to register (a one-time only action) before you make your booking
- ✚ You will be able to track your training online, print off certificates and complete evaluations via the system
- ✚ It will enable the HSCB to monitor the training outcomes in a more sophisticated way using pre and post training questionnaires
- ✚ The training generic email address stays the same:
hscbcourses@hertfordshire.gov.uk
- ✚ You can still contact the Business Unit for support