

## **18. Anti Virus Support - McAfee**

### **18.1 Introduction**

Your ICT system is increasingly key to the effective operation of your school, viruses are a nuisance and even if you have not been affected in the past it is very important to have reliable and up to date protection in place. Viruses are more and more sophisticated and the protection systems need to be continually developed to address the new methods the virus writers use to attempt to circumvent them.

One of the largest areas of concern today is that of Spyware which can be used by criminals to garner passwords and pin numbers. For this reason we have extended the coverage of our offering to include a dedicated Anti Spyware module integrated into the main system. Schools with a Microsoft Exchange server can also receive a special version to integrate with this system at the cost of an additional server licence.

We are working closely with McAfee in the UK to develop a fully automated installation and configuration process meaning that once an agent is installed no further action will be required to keep the system fully up to date. If the trials are successful then we will introduce this during the Summer and Autumn terms

### **18.2 Benefits of the Service**

SITSS are able to provide McAfee VirusScan Enterprise with Anti Spyware module for Windows XP & Vista workstations and Windows 2000 & 2003 servers.

- Simple installation via a single agent application to all workstations and servers (RM CC3/4 packages supplied).
- Automatic online updates for virus definitions, scan engine and main program.
- Centralised control by SITSS to rapidly address virus issues should they occur.
- Automatic detection of workstations and laptops that are not protected or up to date for schools with a valid SITSS network support contract.
- Assistance with virus cleaning where workstations/servers were running the latest versions at the time of infection.

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**Please note the following:**

- Schools with complex network installations will be responsible for the configuration of firewalls and routers upstream of the NTL managed router or web filtering device(s).
- It is the schools responsibility to ensure that all machines are licensed correctly.

**18.3 Cost of Anti-Virus Software**

<b>McAfee Anti-Virus Support (including Anti Spyware) Annual</b>	<b>£2 per licence</b> <i>This must include all workstations and servers(including Exchange servers)</i>
<b>McAfee Anti-Virus Support (including Anti Spyware) Administration Fee</b>	<b>£30 per school</b>
<b>Exchange Servers for 2003 and 2007– McAfee Group Shield</b>	<b>Additional cost £2 per Licence</b>

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