

Connect – The Hertfordshire County Council Intranet

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What is Connect?

Connect is Hertfordshire County Council's Intranet. It works just like the Internet but is only accessible by employees of HCC. School staff can only access Connect from within a Hertfordshire school.

Connect contains lots of useful information about the County Council and partner organisations, including contact information. However Connect covers all aspects of the Council's work and therefore contains information which may not be relevant or appropriate for schools. For example, whilst there are many policies and practices which guide all HCC staff, there are others which are specific to schools



How to get to Connect


You can only access Connect from within a Hertfordshire School.


There is a link to Connect on the HGfL intranet home page (www.intra.thegrid.org.uk) under Management & Admin eResources on the right hand side.

Alternatively the direct web address is: <http://connect.hertscc.gov.uk/>

There are other links to specific information on Connect throughout the Grid web site.

How does Connect work with HGfL and Herts Direct?

Information for schools will continue to be published primarily on the Hertfordshire Grid for Learning (www.thegrid.org.uk) as the principal means by which Hertfordshire Children Schools and Families (CSF) both communicates with and supports its schools and other educational establishments. However there will be direct links from HGfL to information on Connect which will have the Connect icon next to them - .

Herts Direct (www.hertsdirect.org) is the Council's public web site and links from HGfL to Herts Direct have the Herts Direct logo next to them - .

What's on Connect

[The Phonebook](#) contains phone numbers for staff in Hertfordshire County Council, contact numbers for District Councils, Partner organisations, Directory Enquiries, and Schools. Also provided are links to commercial directories such as BT Directory Enquiries, Yellow Pages and the Royal Mail postcode finder. You can find people by clicking the Hertfordshire County Council link and 'drilling down' by department and team or you can type the person's name into the search box.

The [Organisation](#) section contains information on the main HCC Departments, such as Children, Schools and Families.

The [People](#) section contains human resources information, some of which may not apply to schools.

There is a [Site Map](#) for the whole of Connect which can be accessed from the left hand menu.

Searching Connect

Underlying 'Connect' is a very large database containing over 70,000 pages of information for both the public who use 'Hertsdirect' as well as for HCC staff. To get best results it's important to use the search effectively. If you don't you may find yourself wasting your own time wading through more information than you need to.

There is a search facility accessible on top right of every page for keyword searching and you can select from a drop down menu for searching all Connect, the Phonebook, Schools etc. or you can use the advanced search facility.

Connect has a both a simple and an advanced search facility.

Searching the 'HCC Directory'

Searching Connect searches exactly the same information as the old '**Search the HCC Directory**' facility on HGfL (www.intra.thegrid.org.uk/directory) which will eventually be removed. Schools should use Connect in place of the Directory. [The Phonebook](#) on Connect replaces the Useful Directories section. The search box in the left hand navigation of the pages in the School Admin section now uses the Connect search.

Useful Information for Schools on Connect

- [Children, Schools and Families information](#)
- [CSF Policies, Procedures and Forms](#)
- [Phonebook](#)
- [Standards and School Effectiveness](#) (contacts)
- [Schools Address Book](#)
- [GP Surgeries](#)
- [Property Matters](#) (school premises)
- [Sharp and SAP](#)
- [Education Catering for Hertfordshire](#)

Help

There is Help available on using Connect accessible from the left hand menu.

If you have a query about the content of any page you can use the feedback link on the right hand side of every page to send an email to the person responsible for that page.

If you need further help and guidance on using Connect please contact the HGfL Web Team on 01582 830334.